

KELVINGROVE MEDICAL CENTRE

MINUTES OF THE PATIENT PARTICIPATION GROUP

TUESDAY 13th NOVEMBER 2012

Present

Lynne Tomlinson, Dr Lesley Foskett, Sheila Mellors, Janet Miller, Diane Peace, Glenys Tucker, Rebecca Toms and Janet Wain

We welcomed our latest member, Diane Peace to the Kelvingrove PPG.

Matters Arising

Lynne has requested a quotation for a new handrail to be located outside the Practice.

The Intercom has been verified as working correctly.

Sheila visited Kevin at Rowland's Pharmacy (attached to the Practice), and explained details of Prescription Provision. Boots and Manor Pharmacy were also visited.

The issue of medication wastage was also discussed.

Proposed Prescription Survey

Lynne showed us the draft version of the Repeat Prescription Survey to be distributed to our patients.

We all agreed it was an excellent survey and decided to send it out attached to prescriptions given out from the surgery during the 1st week in December 2012.

Networking Event Feedback

Extremely positive statements were made - a very worthwhile event. A summary of the actual feedback sheets were distributed and it highlighted the learning points gained and also many favourable comments.

Mission Statement

At the last meeting Janet W was asked to view other websites and find out what other PPGs were working on. Ideas were discussed and it was thought that Kelvingrove PPG should have a "Mission Statement".

Janet W and Glenys to formulate a draft Mission statement – this is to be viewed at the next meeting.

PPG E-mail address

Lynne to arrange the setup of an e-mail address specifically for the PPG.

Agenda items for next meeting

It was agreed that these should be e-mailed directly to Rebecca.
rebeccagreenaway@live.com

Our **next meeting** will be held at Kelvingrove Medical Centre on Tuesday
15th January 2013 at 5.45pm.